



PÔLE CULTUREL DU MONASTÈRE DES URSULINES

Plan your Visit in this Time of Pandemic

The Pôle culturel has adopted a set of sanitary measures to ensure the safety and health of our visitors and staff, including:

- The Pôle culturel's staff has received special training in understanding and applying sanitary measures;
- A limited number of persons can have access to the Museum at the same time (28 visitors at the same time);
- Frequent cleaning of all shared surfaces;
- Hand-washing stations have been installed at the entrance and several points in the Museum.
- Our staff wear masks at all times;
- Equipment for games lent to each visiting family is placed into quarantine and sanitized after each use.

Before your visit:

- If you show symptoms linked to COVID-19 (cough, fever, respiratory problems, extreme exhaustion, sudden loss of smell), or if you think you had any contact with a person afflicted by the disease in the last 14 days, we ask you not to visit the Museum.
- We invite you to [buy your tickets online](#) to limit currency manipulation and to select a time slot, making sure we will be able to welcome you. Some tickets will also be sold directly at the Museum;
- No ticket is necessary to visit the Chapel. However, we may limit the number of people in the Chapel at a given time. A proof of vaccination will be asked to enter the Chapel;

During your visit:

- Wear your mask at all times;
- Follow/Respect the marked path;
- Please respect our staff's instructions;
- Please respect the time slot you selected;
- At all times, please respect 2 meters (6 feet) for physical distancing.

Are some normal services unavailable?

- The Ursulines's Chapel and the resting place of Mary of the Incarnation are closed until further notice;
- Guided tours of the Museum will not be available until further notice. However, our staff in the Museum will be happy to talk to you about the Ursulines' history and heritage;

What can I do if I cannot visit the Museum?

- Visit virtually the Monastery with the [Monastère 3D](#);
- Live our [Online Experiences](#) [French].