



**PÔLE CULTUREL
DU MONASTÈRE
DES URSULINES**

Plan your Visit in this Time of Pandemic

The Pôle culturel has adopted a set of sanitary measures to ensure the safety and health of our visitors and staff, including:

- The Pôle culturel's staff has received special training in understanding and applying sanitary measures;
- A limited number of persons can have access to the Museum at the same time (28 visitors at the same time);
- A marked route through the Museum was developed to ensure visitors' security and physical distancing while enabling a pleasant and inspiring Museum experience;
- Frequent cleaning of all shared surfaces;
- Hand-washing stations have been installed at the entrance and several points in the Museum.
- Our staff wear masks and/or visors at all times;
- Equipment for games lent to each visiting family is placed into quarantine and sanitized after each use.

Before your visit:

- If you show symptoms linked to COVID-19 (cough, fever, respiratory problems, extreme exhaustion, sudden loss of smell), or if you think you had any contact with a person afflicted by the disease in the last 14 days, we would prefer you not to visit the Museum. See you in two weeks!
- We invite you to [buy your tickets online](#) to limit currency manipulation and to select a time slot, making sure we will be able to welcome you. Some tickets will also be sold directly at the Museum. Please use electronic payments if at all possible! The use of personal masks is strongly recommended.

When you arrive:

- Prepare your electronic ticket for validation at the entrance (12 Donnacona Street);
- A member of our staff will welcome you at the entrance and help you conduct a rewarding and safe visit you make the most out of your visit and ensure your safety;
- Please wash your hands frequently;
- Please respect 2 meters (6 feet) for physical distancing.

During your visit:

- Cough into your sleeve if necessary;
- Follow/Respect the marked path;
- Please respect our staff's instructions;
- Please respect the time slot you selected;
- At all times, please respect 2 meters (6 feet) for physical distancing.

Are some normal services unavailable?

- The Ursulines's Chapel and the resting place of Mary of the Incarnation are closed until further notice;
- The Coat check is closed until further notice. We kindly ask you to bring only necessary articles that can be easily carried;
- Our Boutique is open. However, you will need to pick and pack your purchase yourself;
- Guided tours of the Museum will not be available until further notice. However, our staff in the Museum will be happy to talk to you about the Ursulines' history and heritage
- Please note that an outdoor guided tour is available and that it respects instructions from Health Officials!

What can I do if I cannot visit the Museum?

- Visit virtually the Monastery with the [Monastère 3D](#);
- Live our [Online Experiences](#) [French].