



**PÔLE CULTUREL  
DU MONASTÈRE  
DES URSULINES**

## Visiting the Museum During the Pandemic

### Health measures adopted

- Pôle culturel employees have been specially trained to implement health and safety measures.
- A limited number of people can enter the museum during each time slot (capacity of 28 people).
- Directional signage indicates the path to follow to keep visitors safe while ensuring an enjoyable and inspiring visit.
- All commonly touched surfaces are frequently disinfected.
- Handwashing stations have been placed at the entrance and in several locations throughout the museum.
- Pôle culturel employees wear masks or face shields at all times.
- Floor markings have been placed to help maintain physical distancing.
- The game materials given to each family bubble that visits the *We Grow Up by Playing* exhibition are quarantined and disinfected after each use.

### Before you come

- If you are experiencing COVID-19 symptoms (cough, fever, difficulty breathing, extreme fatigue, sudden loss of smell) or if you think you may have been in contact with someone who has the virus in the past 14 days, please do not visit the museum. We will be happy to welcome you in two weeks!
- Please purchase [online tickets](#) to limit in-person transactions and to ensure that the museum will be able to accommodate you during your desired time slot. A limited number of tickets will also be available at the museum.
- Tickets are not required to visit the Ursuline Chapel. However, we reserve the right to limit the number of people allowed entry at any given time.
- Since face coverings are required, please wear yours at all times.

## When you arrive

- Please have your electronic ticket ready for verification at the museum entrance (12, rue Donnacona).
- A member of our team will welcome you and give you instructions to make your visit memorable and safe.
- Wash your hands.
- Keep 2 meters apart to follow physical distancing guidelines.

## During your visit

- Wear your face covering at all times.
- Wash your hands frequently.
- If you need to cough, please do so in your elbow.
- Follow floor markings, which indicate the path to follow and the places where you might encounter other visitors.
- Follow employee instructions.
- Limit your visit, as much as possible, to the time slot you have selected.
- Maintain a 2-meter distance to follow physical distancing guidelines.

## Are all services still offered?

- Our checkroom is closed. Please bring only the strict minimum and what you can easily carry.
- The gift shop remains open, but you must bag your own purchases.
- Indoor guided tours are not offered. However, members of the cultural mediation team are happy to talk with you and answer any questions you may have as you visit the exhibitions.
- We have developed an [outdoor walking tour](#) that follows public health guidelines.

## What if I can't make it to the Pôle culturel Museum?

- Take a virtual tour of the monastery with [3D Monastery](#).
- Try our [virtual experiences](#) and stay informed with our social media posts.